



Openness and Transparency

We aim to be open and transparent in discharging our responsibilities and in our relationships with those whom we regulate, the wider constituency of stakeholders and consumers, and the general public.

To this end we will give an account of work carried out in our Annual Report, consult on and produce an annual Corporate Plan, and provide timely updates on progress through publication of our Board Minutes. In addition we will publish on our website and through press releases, regular, up to date information on our work and activities.

We will establish a constructive dialogue with the Industry Forum and other stakeholders through meetings, representations and formal consultations as part of our decision making processes on key aspects of our work. We will endeavour to respond fairly to requests for information, having regard to the public interest in making such information available.